

Network Operations & Helpdesk

- Summary: This IPS Partner solution provides comprehensive Network Operations Center Support Services and 24x7 fault and performance management services. Systems maintain optimum performance via comprehensive reporting and inventory management.



- Solution:
 - Network Operations Center Support Services
 - Support Tiers 1, 2 and 3 Help Desk Support including:
 - Local Area and Wide Area Networks (LAN/WAN)
 - VPNs, Firewalls and Router Connections
 - Network and Blackberry Device Management
 - Workstation Management and Monitoring
 - E-mail Operations, Voice over IP (VoIP) and other Network Services
 - Cyber Security support
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